

FULGOR SERVICE
SISTEMI DI AMPLIFICAZIONE

ECO

Professional procession system

ECO/P

Professional procession system with radio bridge

USER GUIDE AND INSTALLATION

USE PRECAUTIONS



WARNING: To reduce the risk of electric shock, do not remove the cover (or rear panel). Inside, there are no parts that can be repaired by the user; Entrust the repair to qualified personnel.

CAUTION: To reduce the risk of fire or electric shock, do not expose this unit to rain or moisture.



This symbol, when displayed, indicates the presence of a non-insulated hazardous voltage inside the body of the device - sufficient voltage to pose a risk of electric shock.



This symbol, when displayed, indicates important operating and maintenance instructions in the enclosed text. Read the manual.

RECOMMENDATIONS:

All safety and operating instructions must be read before operating the appliance.

Keep the instructions:

Safety and operating instructions must be kept for future reference. This manual is an integral part of the product and must accompany it in case of any change of ownership. This will allow the new owner to know the instructions for installation, operation and safety.

Pay attention:

All warnings on the appliance and operating instructions must be followed accurately. Observe all warnings.

Follow the instructions:

All operating and user instructions must be followed.

Notes preceded by the symbol  contain important safety information: Read them carefully.

DETAILED SAFETY INSTRUCTIONS.

Water and humidity:

The appliance should not be used close to water (eg near baths, kitchen sinks, near pools, etc.).

Ventilation:

The appliance must be placed in such a way that its location does not interfere with the proper ventilation. For example, the appliance should not be placed on a bed, sofa cover, or similar surfaces that can block the ventilation openings or placed in a recessed installation such as a bookcase or cabinet that can prevent the flow of air, Air through the ventilation openings.

Heat:

The appliance must be located away from heat sources such as radiators, thermostats, clothes dryers, or other appliances that produce heat.

Power supply:

- The appliance must only be connected to the type of power described in the operating instructions or on the appliance.



- If the supplied plug does not match the socket, contact an electrician to install an appropriate socket.

Grounding or polarization:

- Precautions should be taken to ensure that grounding and polarization of the device are not affected.
- The metal parts of the equipment are connected to ground via the power cord.
- If the power socket does not have a ground connection, contact a qualified electrician to connect the grounding device through the terminal.
- For plastic equipment, periodically check the condition of the power supply.

Power Cord Protection:

The power supply cord must be installed so that it is not to be trampled or pinched by objects placed on or against, paying particular attention to wires and plugs that are wall-mounted.

Cleaning:

- When the unit is to be cleaned, dust can be removed using a compressed air jet or damp cloth.
- Do not clean the unit using solvents such as triethylene, paint thinners, fluids, alcohol, high volatility fluids or other flammable liquids.

Non-use Periods:

The power cord of the appliance must be disconnected from the socket if it is not used for a long time.

Intake of liquids or objects:

Care should be taken to avoid dropping objects and not leaking liquids into the body of the appliance through the grilles.

Safe use of the power line:

- When disconnecting the appliance, hold the plug and the socket securely.
- When the unit is not used for a prolonged period, stop power by pulling the plug out of the power outlet
- To avoid damaging the power supply line, do not pull the power cord and do not use a twisted cable.
- To avoid damaging the power cord of the apparatus, make sure that it is not being trodden or crushed by heavy objects.

Moving the unit:

Before each shift, make sure the drive is off. The power cord must be removed from the socket as well as the unit's connections with other lines.

Do not disassemble the unit:

Do not attempt to disassemble or repair the unit yourself. For any problem that can not be resolved with the help of this manual, contact a qualified technician or contact our company www.fulgorservice.it

Malfunctions:

For any malfunctions contact our company (www.fulgorservice.it).

IMPORTANT SAFETY RULES:

- Install by following the instructions.
- Never open the equipment: inside there are no user-serviceable parts.
- If you notice a strange smell coming from the appliance, turn it off immediately and disconnect the power cord.
- Do not obstruct the ventilation grilles of the appliance.
- Avoid working overloading the unit for extended periods of time.
- Do not force commands (buttons, controls, etc.)
- For safety reasons, do not unscrew the plug-in connection. The ground connection is necessary to safeguard operator safety
- Use only the connectors and accessories specified by the manufacturer.
- The equipment must be kept away from:
 - Damp places



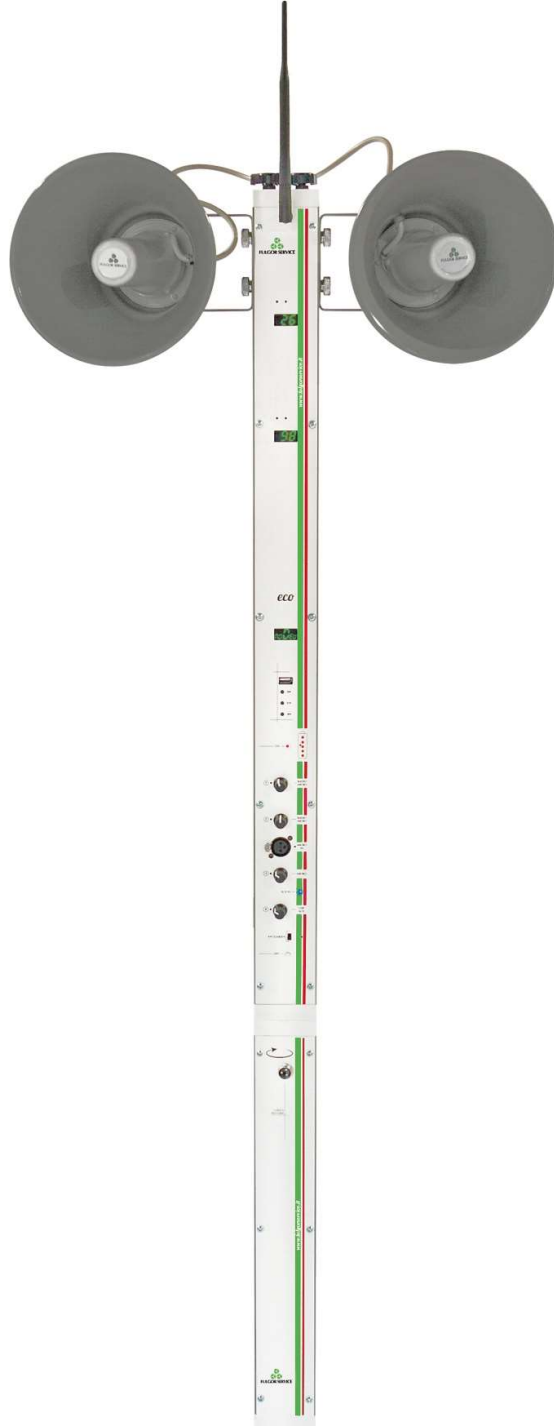
- Direct exposure to heat sources (such as sunlight).
- Unsuitable ventilation
- In the presence of lightning storms or when the apparatus is not in use, unplug the power plug from the socket.
- To prevent the risk of fire and electric shock, keep the equipment away from splashes and drops. Above the apparatus should not be placed vases or other objects containing liquids.
- FULGOR SERVICE s.n.c. Disclaims any liability for incorrect installation of the unit.

GUARANTEES AND RETURN:

The product is equipped with a guarantee of operation and compliance with its specifications, as stated by the manufacturer. The warranty is 24 months from the date of purchase. Faults detected within the warranty period, attributable to defective materials or construction defects, must be promptly reported to your dealer or distributor, enclosing the purchase date documentation and the description of the defect type found. Failures caused by improper use or tampering are excluded from the warranty. Fulgor Service s.n.c. Establishes by means of return verification the declared defect, related to proper use, and the effective validity of the guarantee; It then provides for the replacement or repair of the products, but does not however oblige any compensation for direct or indirect damages resulting from the defect.



ECO and ECO/D



Features can be modified without any notice

V2020319

SPECIFICATIONS ECO and ECO/D

MIXER

MIC INPUT SENSITIVITY: _____ 2,5mV
AUX INPUT SENSITIVITY (1 LINE – 1 USB): _____ 150mV
WIRELESS SYSTEM INPUT SENSITIVITY: _____ 150mV
POWER: _____ 12-15V DC

FINAL (AMPLIFIER)

SUPPLY: _____ 12-15V DC
POWER: _____ 25W 4Ω constant power supply 12V DC

RECEIVER

FREQUENCY: _____ UHF 100 ch
OPENING CARD IN RECEPTION: _____ sub tone squelch
RECEPTION SENSITIVITY: _____ 10dB/μV
SPURY SUPPRESSION: _____ >80Db
AUDIO OUTPUT LEVEL: _____ 150mV unbalanced
FEED: _____ 10-15V DC
ABSORPTION: _____ ~130mA

EXPONENTIAL HORN SPEAKER TU 15

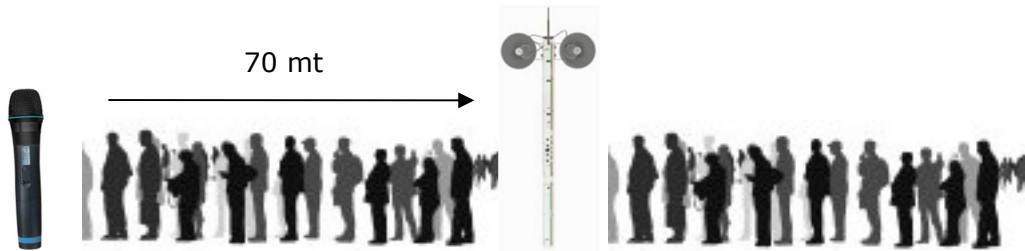
STRUCTURE: _____ aluminium
BRACKET: _____ metal
MAX POWER: _____ 15W each
IMPEDANCE: _____ 8 Ω

RECHARGEABLE BATTERIES

PACK: _____ single pack
TECHNICAL FEATURES: _____ 4,5 Ah – 16,8V DC
AUTONOMY: _____ about 7 hours
TYPE OF BATTERIES: _____ lithium polymers
WEIGHT OF THE APPLIANCE: _____ ~ 4 kg
TOTAL DIMENSION: _____ cm 137x7x5,5



CONFIGURATION with only one ECO device



CONFIGURATION with two ECO devices



CONFIGURATION with two ECO/D wireless microphones



ECO – PROFESSIONAL PROCESS SYSTEM

ECO is a portable, wireless, rechargeable battery-powered device, complete with USB input and antilarsen filter, designed to provide voice and music amplification for:

- Processions
- Outdoor masses
- Play Fields
- Various outdoor and indoor events

When it is not possible to connect to the electric network or you are on the move, ECO receives to amplify the message that the Officiator transmits with the wireless microphone, and makes it understandable to all participants in the event through two high-power aluminium horns that can be oriented on 360° (180° each).

ECO has a useful range of audio about 300mt, range that can be increased (up to 1.5 km) using an ECO/P (radio bridge) and connecting various ECOs by radio to it. The radio microphone can move away from the ECO up to a maximum distance of 70 m in the open field. ECO is powered by next-generation lithium polymer rechargeable batteries (no memory effect), which have about 7 hours of battery life (average volume) and are housed in the detachable bottom of the device.

There is also the possibility of a configuration such as ECO/D, which has the same characteristics as the ECO but with double radio microphone, which allows you to use two radio microphones with different volumes at the same time.

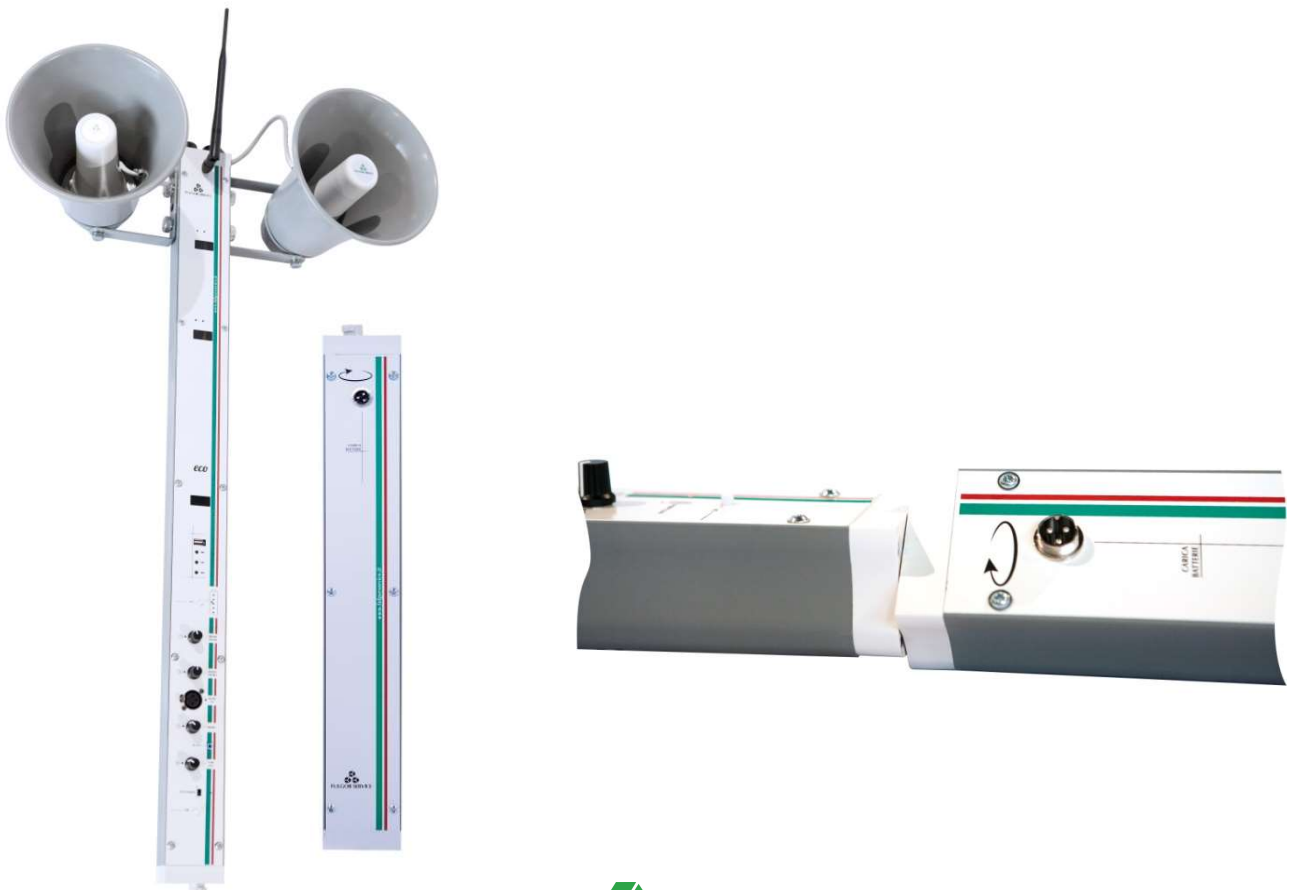


Practical, compact, lightweight, ECO is handy and easy to carry thanks to the quick release that allows you to separate the battery pack from the part of the electronics and reduce the size. ECO is supplied complete with a transmitter (professional hand-held microphone), 2 horn speakers, a rod, a polymer lithium battery pack, a transport strap and a specific charger.

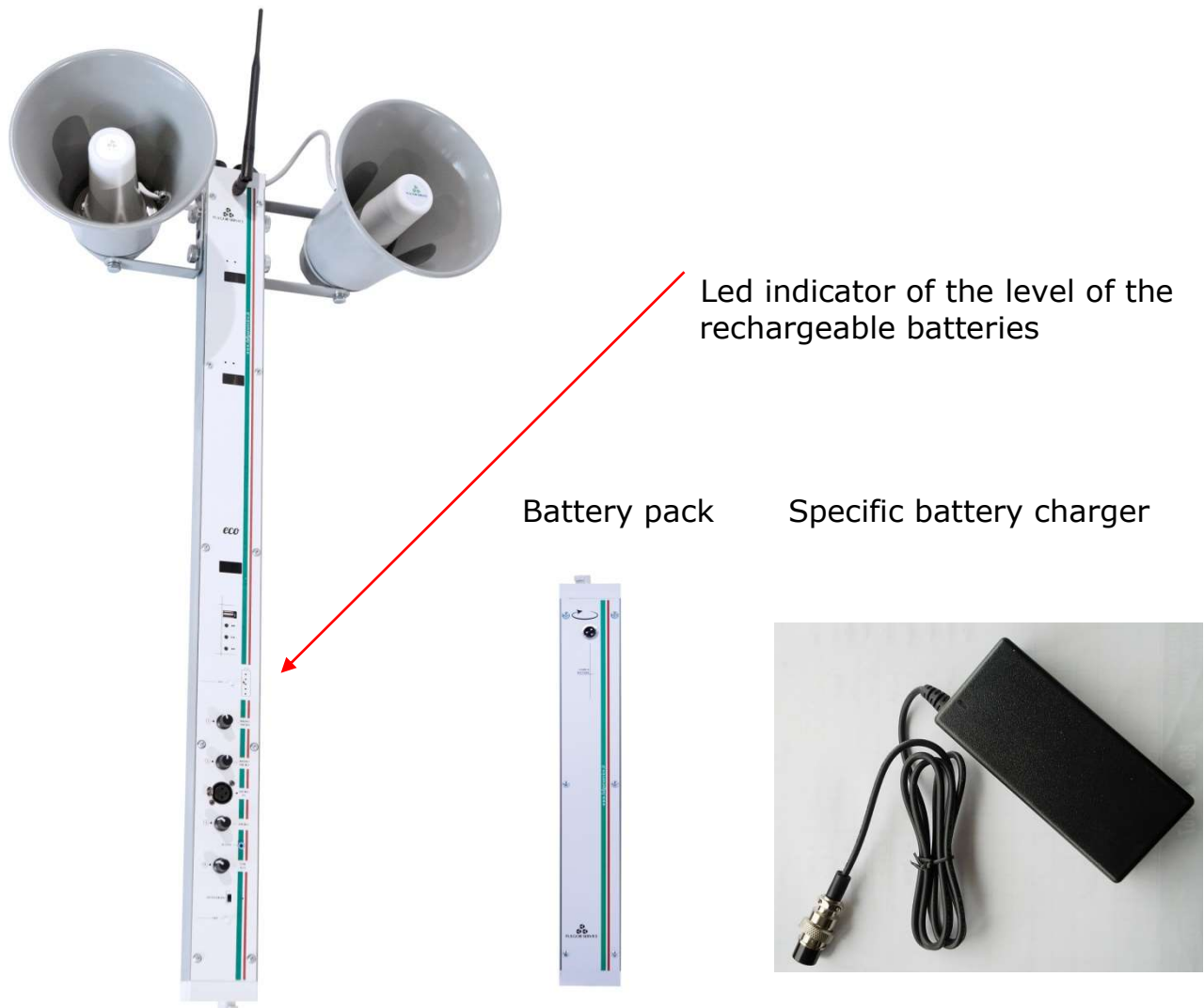
START UP

To put the device into operation:

1. Join the two parts of the device
2. Insert the alkaline batteries into the microphone (2 1.5V AA)
3. Connect the antenna and the two horn speakers
4. Press the ON button (the battery LED bar lights up)
5. Turn up the volume at 12 o'clock
6. Switch on the wireless microphone and speak
7. Press the OFF button for 2 seconds to switch off the device or unscrew the battery



On the front you will find the battery indicator with 5 LEDs that indicate their charge.



For optimal battery life, it is recommended to recharge them for at least 10 hours before and after each use and in any case every 3 months; always disconnect the charger from the battery pack as soon as charging is finished.

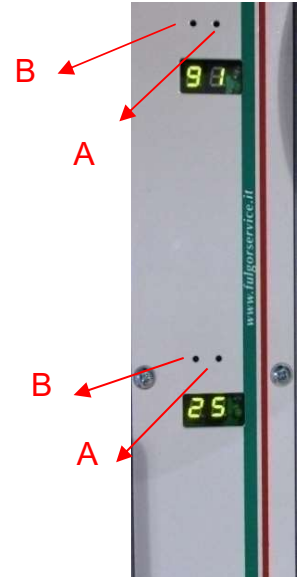
NOTE: when the batteries are fully charged, the charger LED will turn from red to green.



CHANNEL AND GROUP SETTINGS

CHANNEL SETTINGS

1. Hold down the A button for a few seconds until the number starts to flash, then release it.
2. Short press to select the desired channel and wait for it to stop flashing.
3. The channel is now set.



GROUP SETTINGS

1. Hold down the A button for a few seconds until the number starts to flash, then release it.
2. Short press to select the desired group and wait for it to stop flashing.
3. The group is now set up.

In the case of ECO / D with double wireless microphone (as in the image) repeat the operation also in the display below.

FUNCTIONALITY AND MANAGEMENT OF "SYNC"

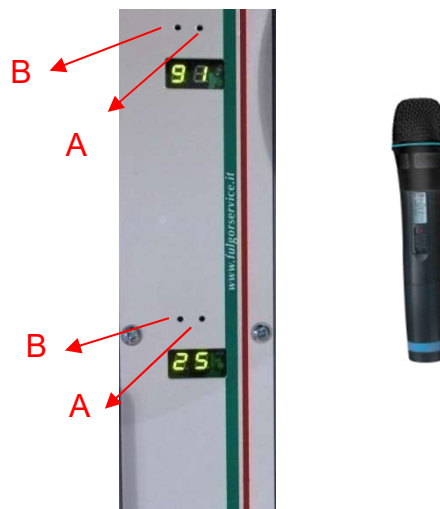
SYNC is an innovative infrared technology to automatically synchronize the frequency selected on the receiver with a handheld transmitter or body pack (from the same band). The introduction of the SYNC offers the advantage of a simple, fast and precise setting by eliminating the double adjustment (on the transmitter and receiver). Once the desired frequency is selected, the data is stored and will remain the same, even after switching off, until a new SYNC setting is implemented.

NOTE: In case of replacement of transmitter or receiver, even if the group and channel are the same, synchronize



After choosing group and channel, you can synchronize the microphones in this way:

1. Make sure the wireless microphone is turned off
2. Press and release the key "A" (the display will flash)
3. Turn on the wireless microphone and point the infrared port (located on the side opposite the power switch) to the display
4. Synchronization will take place after a few flashes
5. If the operation is not successful, repeat the operations from point 1



In case of double wireless microphone, repeat the operation with the second recorded on the display below.



ECO/P and ECO/P/D



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SPECIFICATIONS ECO/P and ECO/P D

RADIO BRIDGE

FREQUENCY: _____ UHF variable
 ANTENNA: _____ rubber
 ABSORPTION: _____ 1000mA
 SUPPLY: _____ 12V DC stabilized

MIXER

INPUT SENSITIVITY MIC.: _____ 2,5mV
 SENSITIVITY OF AUXILIARY INPUTS (1 LINE – 1 USB): _____ 150mV
 SENSITIVITY OF WIRELESS MICROPHONE INPUTS: _____ 150mV
 SUPPLY: _____ 12-15V DC

FINAL (AMPLIFIER)

SUPPLY: _____ 12-15V DC
 POWER: _____ 25W 4Ω constant power supply 12V DC

RECEIVER

FREQUENCY: _____ UHF 100 ch
 OPENING CARD IN RECEPTION: _____ sub tone squelch
 RECEIVING SENSITIVITY: _____ 10bB/μV
 SPURIOUS SUPPRESSION: _____ >80Db
 AUDIO OUTPUT LEVEL: _____ 150mV unbalanced
 SUPPLY: _____ 10-15V DC
 ABSORPTION: _____ ~130mA

HORN SPEAKER TU 15

STRUCTURE: _____ aluminium
 BRACKET: _____ metal
 MAX POWER: _____ 15W cad.
 IMPEDANCE: _____ 8 Ω

RECHARGEABLE BATTERIES

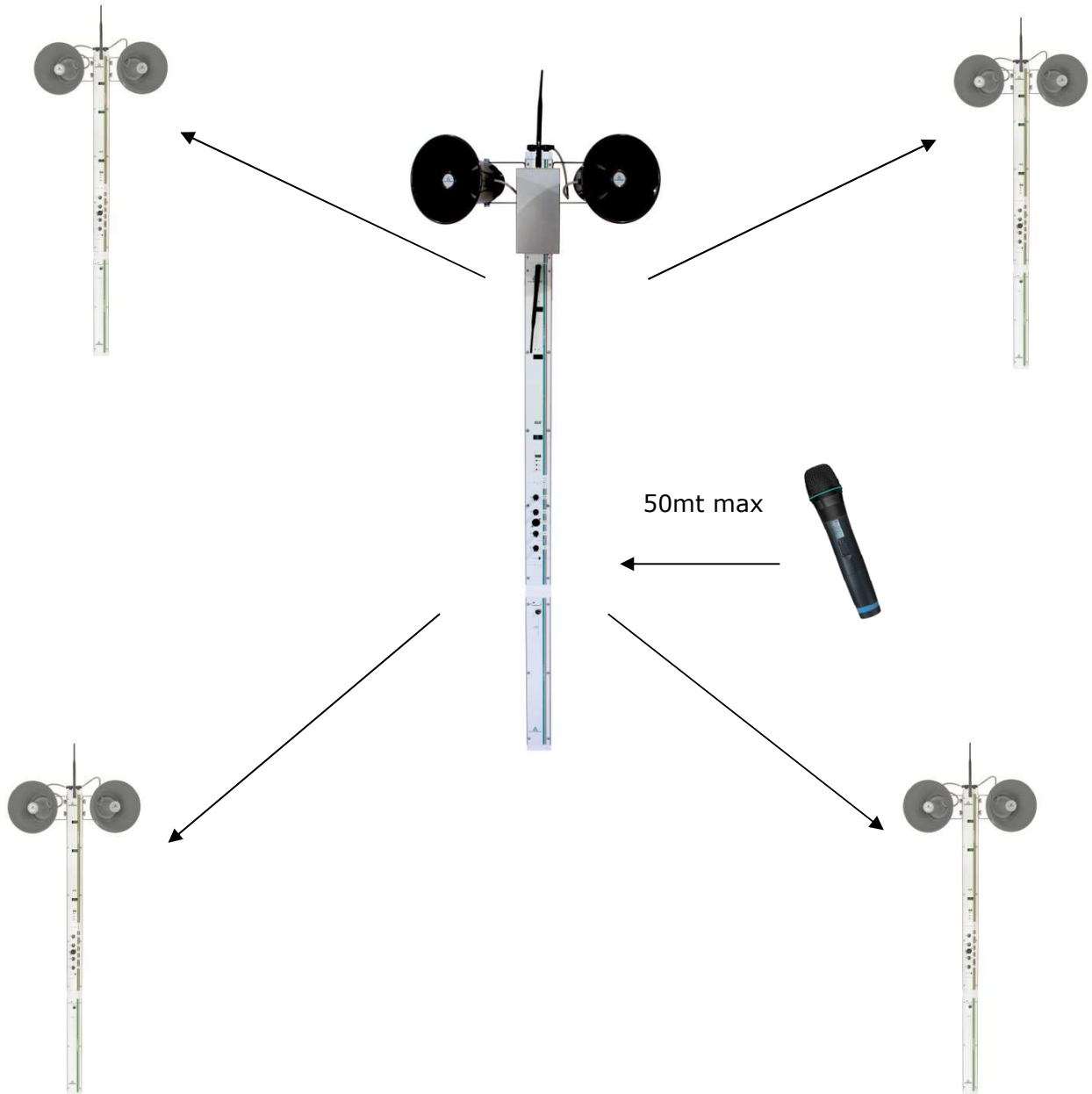
PACK: _____ double pack
 TECHNICAL FEATURES: _____ 9Ah – 16,8V DC
 AUTONOMY: _____ circa 5 ore
 KIND OF BATTERY: _____ lithium polymers
 TOTAL WEIGHT: _____ ~ 5 kg
 TOTAL DIMENSION: _____ cm 162x7x5,5

For optimal battery life, it is recommended to recharge them for at least 10 hours before and after each use and in any case every 3 months; always disconnect the charger from the battery pack as soon as charging is finished.

NOTE: when the batteries are fully charged, the charger LED will turn from red to green.



CONFIGURATION WITH ECO/P AND ECO/P/D

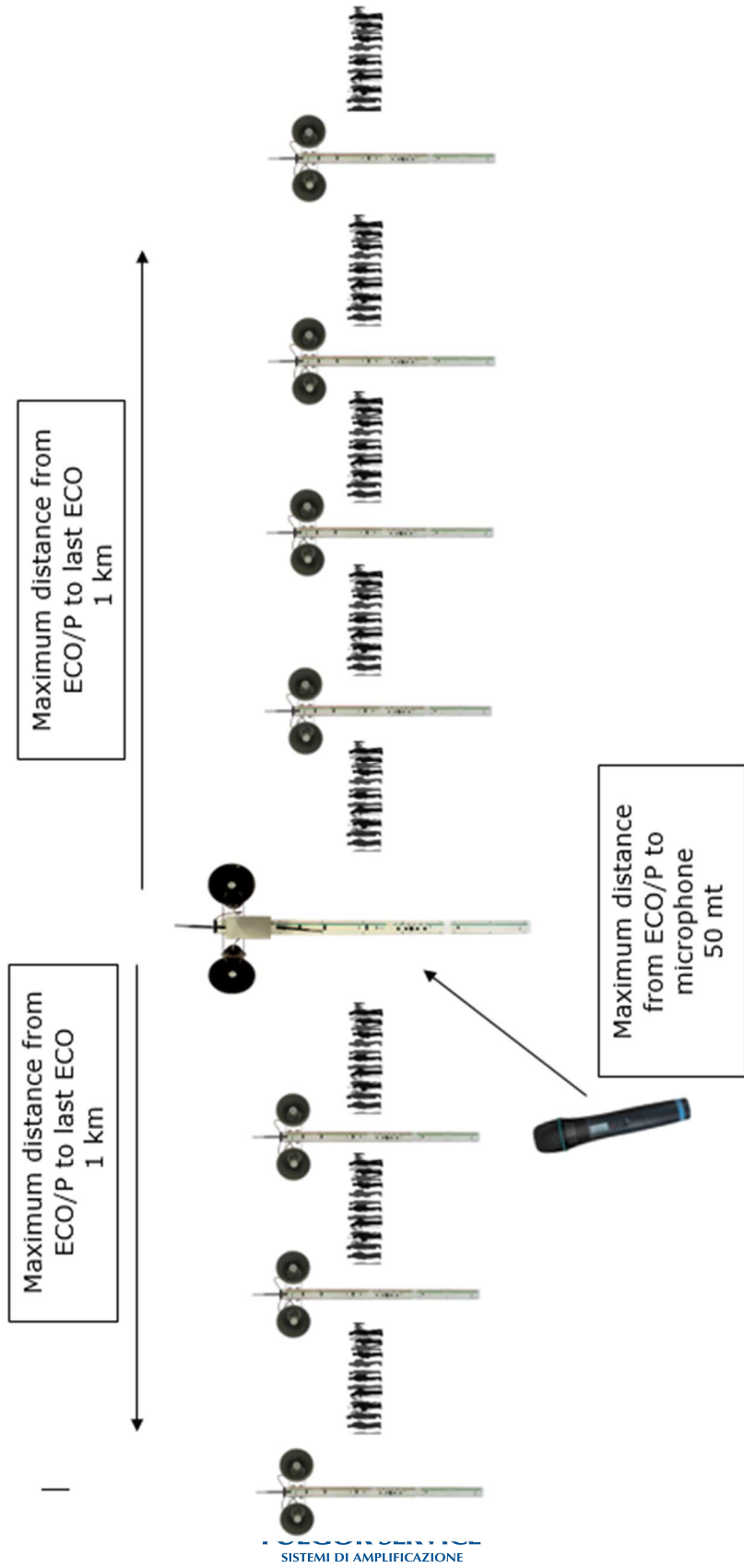


Maximum distance between the echoes and the radio link = 1,5km



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ECO/P and ECO/P/D – PROFESSIONAL PROCESSING SYSTEM WITH RADIO BRIDGE

ECO/P is the BRIDGE system for portable processions, it receives and amplifies the message that the Officer transmits with the radio microphone and retransmits it to one or more ECO within 1.5Km in the open field, indispensable for covering long wireless distances, with rechargeable lithium polymer batteries, complete with USB input, AUX and antilarsen input, designed to provide voice and music amplification for:

- Large Events
- Processions
- Outdoor masses
- Playing fields
- Various types of open and closed events

When it is not possible to connect to the electricity network or while on the move, ECO/P receives and amplifies the message that the officiant transmits with the wireless microphone and makes it understandable to all participants in the event through two high-power aluminium horns that can be oriented on 360 °.

ECO/P has a useful audio range of about 300m, the wireless microphone can move away from the ECO/P up to a maximum of 50m.

This device is powered by a double pack of new generation lithium polymer rechargeable batteries (without memory effect), have approximately 5 hours of autonomy (average volume) and are housed in the detachable lower part of the appliance.

There is also the possibility of a configuration such as ECO/P D, which has the same characteristics as the ECO/P but with double wireless microphone, which allows you to use two wireless microphones with different volumes simultaneously.



Practical, compact, light, ECO/P is handy and easy to carry thanks to the quick release that allows you to separate the battery pack from the electronics side and reduce the size.

ECO/P and ECO/P D is supplied complete with a transmitter (professional hand-held wireless microphone), 2 horn speakers, a rod, a lithium polymer battery pack, a carrying strap and a specific charger.

START UP

To put the device into operation:

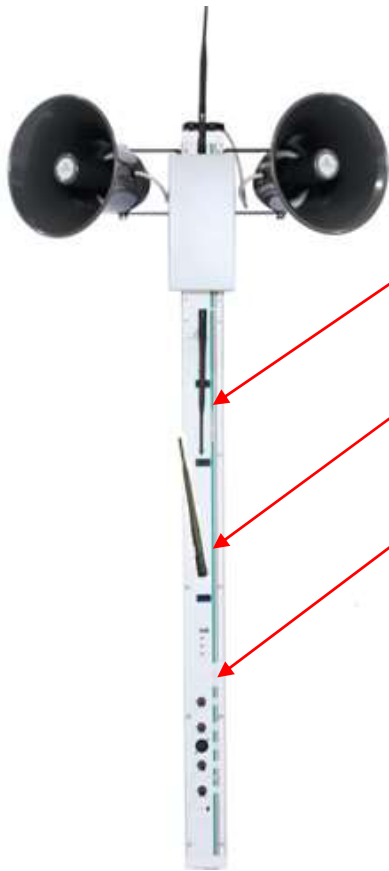
1. Join the two parts of the appliance
2. Insert the alkaline batteries into the microphone (2 1.5V AA)
3. Connect the two or three antennas referring to the colours indicated on them and on their housing
4. Connect the two horn speakers
5. Press the ON button on ECO (the battery LED bar lights up)
6. Press the RED button on the box at the top of ECO/P for two seconds
7. Turn up the volume at 12 o'clock
8. Turn on the wireless microphone and speak.
9. Press the OFF button for 2 seconds to switch off the device or unscrew the battery



Features can be modified without any notice

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On the front you will find the battery indicator with 5 LEDs that indicate their charge. All the devices connected to it must have the volume raised at least at 12 o'clock. ECO/P is equipped with 2 antennas, while ECO/P D is equipped with 3 antennas (see photo below)



PLACE THE ANTENNAS IN COMBINATION WITH THE COLORS

Place the antenna of the first wireless microphone always downward, as shown in figure

Place the antenna of the wireless microphones always facing upward, as shown in figure

Led indicator of the level of rechargeable batteries

Double battery pack



Specific charger



NOTE: by raising or lowering the volume of the ECO/P and ECO/P D, the volume of all the other appliances connected to it also changes.

For optimal battery life, it is recommended to recharge them for at least 10 hours before and after each use and in any case every 3 months; always disconnect the charger from the battery pack as soon as charging is finished.

NOTE: when the batteries are fully charged, the charger LED will turn from red to green.



Appendix

Frequency chart

Frequency band : 5NBF (518~542MHz)

Group Channel	1	2	3	4	5	6	7	8	9	0	A
1	518.025	519.100	519.800	520.775	521.025	523.250	518.100	518.875	518.000	519.525	522
2	518.525	519.600	520.300	521.275	521.525	523.750	518.900	520.275	526.000	520.050	530
3	520.250	521.325	522.025	523.000	523.250	525.475	519.900	521.275	540.000	521.025	538
4	521.675	522.750	523.450	524.425	524.675	526.900	521.100	522.475	519.700	521.450	
5	524.300	525.375	526.075	527.050	527.300	529.525	523.500	522.875	521.800	524.150	
6	533.075	534.150	534.850	535.825	536.075	538.300	524.900	527.275	523.200	524.675	
7	534.650	535.725	536.425	537.400	537.650	539.875	530.100	528.075	526.000	525.725	
8	535.550	536.625	537.325	538.300	538.550	540.775	530.500	532.275	527.700	526.175	
9							532.100	535.475	528.500	533.675	
A							537.900	536.075	533.300	534.100	
B							538.500	538.875	536.700	535.275	
C							541.900	541.875	538.700	535.825	
D									539.700	538.400	
E									541.000	538.925	
F									541.600	540.050	

PRACTICAL ADVICE FOR INSTALLATIONS WITH MULTIPLE RADIO MICROPHONES

- To ensure correct operation of several wireless microphones at the same time, use the channels of the same group.
 - In groups 1 to 6, 8 frequencies are selected which do not interfere with each other and therefore can be used simultaneously.
 - In frequencies 7 and 8 12 frequencies have been selected which do not interfere with each other and therefore can be used simultaneously.
 - In groups 9 and 0 15 frequencies have been selected which do not interfere with each other and therefore can be used simultaneously.
- When using many wireless microphones (8-16) at the same time, the distance between the transmitters and the receivers must be very small (about 3 meters), and the distance between the various transmitters must not be less than 30cm.
- In group 9 the first 3 frequencies are the least disturbed ones of the bands of the European television channels.
- Group A frequencies are reserved for production tests.



Frequency band : 6AF (620~644MHz)

Gruppo Canale	1	2	3	4	5	6	7	8	9	0	A
1	621.275	621.525	621.775	622.025	620.100	621.675	620.075	620.325	622.000	621.525	624.000
2	622.075	622.325	622.575	622.825	621.700	623.175	620.875	621.125	630.000	622.050	632.000
3	628.400	628.650	628.900	629.150	627.100	627.175	621.375	621.625	638.000	623.025	640.000
4	633.225	633.475	633.725	633.975	629.200	630.675	622.225	622.475	622.300	623.450	
5	636.800	637.050	637.300	637.550	635.600	633.675	624.625	624.875	624.700	626.150	
6	639.125	639.375	639.625	639.875	639.300	638.675	625.900	626.150	625.975	626.675	
7	640.900	641.150	641.400	641.650	640.400	640.675	630.075	630.325	630.150	627.725	
8	642.125	642.375	642.625	642.875	643.600	643.175	631.325	631.575	631.400	628.175	
9							632.000	632.250	632.075	635.675	
A							634.775	635.025	634.850	636.100	
B							638.525	638.775	638.600	637.275	
C							639.025	639.275	639.100	637.825	
D									639.850	640.400	
E									640.850	640.925	
F									641.600	642.050	

PRACTICAL ADVICE FOR INSTALLATIONS WITH MULTIPLE RADIO MICROPHONES

- To ensure correct operation of several wireless microphones at the same time, use the channels of the same group.
 - In groups 1 to 6, 8 frequencies are selected which do not interfere with each other and therefore can be used simultaneously.
 - In frequencies 7 and 8 12 frequencies have been selected which do not interfere with each other and therefore can be used simultaneously.
 - In groups 9 and 0 15 frequencies have been selected which do not interfere with each other and therefore can be used simultaneously.
- When using many wireless microphones (8-16) at the same time, the distance between the transmitters and the receivers must be very small (about 3 meters), and the distance between the various transmitters must not be less than 30cm.
- In group 9 the first 3 frequencies are the least disturbed ones of the bands of the European television channels.
- Group A frequencies are reserved for production tests.



Frequency band : 7CF (740~764MHz)

Group Channel	1	2	3	4	5	6	7	8	9	0	A
1	741.275	741.525	741.775	742.025	740.100	741.675	740.600	740.850	742.000	741.525	744.000
2	742.075	742.325	742.575	742.825	741.700	743.175	741.100	741.350	750.000	742.050	752.000
3	748.400	748.650	748.900	749.150	747.100	747.175	742.300	742.550	758.000	743.025	760.000
4	753.225	753.475	753.725	753.975	749.200	750.675	742.825	743.075	743.225	743.450	
5	756.800	757.050	757.300	757.550	755.600	753.675	744.250	744.500	744.650	746.150	
6	759.125	759.375	759.625	759.875	759.300	758.675	745.300	745.550	745.700	746.675	
7	760.900	761.150	761.400	761.650	760.400	760.675	745.925	746.175	746.325	747.725	
8	762.125	762.375	762.625	762.875	763.600	763.175	746.900	747.150	747.300	748.175	
9							755.750	756.000	756.150	755.675	
A							756.875	757.125	757.275	756.100	
B							758.650	758.900	759.050	757.275	
C							759.300	759.550	759.700	757.825	
D									761.600	760.400	
E									762.450	760.925	
F									762.950	762.050	

PRACTICAL ADVICE FOR INSTALLATIONS WITH MULTIPLE RADIO MICROPHONES

- To ensure correct operation of several wireless microphones at the same time, use the channels of the same group.
 - In groups 1 to 6, 8 frequencies are selected which do not interfere with each other and therefore can be used simultaneously.
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- When using many wireless microphones (8-16) at the same time, the distance between the transmitters and the receivers must be very small (about 3 meters), and the distance between the various transmitters must not be less than 30cm.
- In group 9 the first 3 frequencies are the least disturbed ones of the bands of the European television channels.
- Group A frequencies are reserved for production tests.



RECHARGEABLE BATTERY

Safety and maintenance rules

Read all safety instructions and operating instructions.

Failure to follow the safety instructions and operating instructions may result in electric shock, fire and / or serious injury.

Keep all safety instructions and operating instructions for any future needs.

The term used in these operating instructions "rechargeable battery" refers in the same way to standard rechargeable batteries.

- Remove the battery from the device before starting work on it (eg inspection, repair, assembly, maintenance, interventions, etc.) or if you need to transport it by plane.
- Do not open the rechargeable battery. There is a danger of a short circuit. In the event of an open rechargeable battery, any warranty claim will lapse. Protect the battery from heat (e.g. also from prolonged exposure to sunlight), from fire and from immersion in water. Do not store or use the battery near hot or flammable objects. There is a danger of explosion.
- Keep the unused rechargeable battery away from staples, coins, keys, nails, screws or other small metal objects that could cause an explosion of the contacts. A short circuit between the contacts of the rechargeable battery can cause fire or fire. In the event of short circuits that have occurred in relation to these conditions, any warranty claim will lapse.
- If used incorrectly, liquid may escape from the rechargeable battery. Avoid contact with the liquid itself. In case of accidental contact, rinse with water. If the liquid comes into contact with the eyes, also request the intervention of a doctor. Leaking rechargeable battery fluid can cause skin irritation or burns.
- Batteries must not be exposed to any type of mechanical shock. There is a danger that the battery itself will be damaged.
- In the event of damage or improper use of the battery, vapors may escape. Ventilate with fresh air and, in case of disturbances, consult a doctor. Vapors can irritate the respiratory tract.



- Recharge the rechargeable battery only with the original battery charger. If non-original charging stations are used, the risk of fire cannot be excluded.
- Use only original rechargeable batteries that have been approved by the manufacturer for the device. The use of rechargeable batteries other than those recommended may result in injury and fire hazards. If different rechargeable batteries are used, Fulgor Service will not accept any civil liability.
- Keep batteries out of the reach of children.

HOW TO STORE AND KEEP THE BATTERIES IN EFFICIENCY

To ensure maximum life, maximum performance of the rechargeable batteries, we recommend charging the batteries for 12 hours before use, and recharging them immediately after use for another 12 hours. Recharge the batteries every 3 months for 12 hours if the device is not used.



WARRANTY CERTIFICATE

Dear Customer,

We are pleased to inform you that it has been transposed into Italian law, through Legislative Decree no. 24 of 2 February 2002, a Community directive on sales and consumer protection.

This Directive makes a distinction between consumer goods for private use and those used exclusively in the professional field.

In particular, the new standard applies only to consumer goods for private use, and consequently consumer goods used in the course of their professional or business activities will be guaranteed according to the normal general sales rules provided by the civil code.

In both cases, FULGOR SERVICE, by virtue of the quality of its products, applies a 24 months warranty period.

Warranty management

As Directive 1999/44 / EC represents a high level of consumer protection, the decree governs certain aspects of sales contracts concluded between **the consumer and the seller** and guarantees relating to the consumer goods sold.

For the purpose of the Legislative Decree, it is understood that:

For Consumers any natural person who purchases consumer goods for use solely in the private sector and hence outside his or her professional or business activity;

For Seller, any natural or legal person, whether public or private, who uses one of the above-mentioned contracts in the course of his or her business or professional activity;

For the sake of consumption any mobile goods, with express exclusion of the forced sale of goods; Water and gas, when not packaged for sale in a volumetric volume or in a specified quantity.

Consumers are entitled to rights under applicable national legislation governing the sale of consumer goods. The warranty does not affect these rights.

The warranty is valid in all EU Member States.

According to the new legislation, any claim by the consumer to the warranty must be submitted to the retailer and / or point of sale at which the product was purchased.

FULGOR SERVICE has also set up a toll-free number 800-804067. By calling this number we will be able to collect your reports regarding warranty issues and possibly arrange direct return / repair methods.

The number is active from Monday to Friday (excluding holidays), from 8am to 12.30pm and from 14am to 5pm in the winter months and from 7.30am to 12.30pm during the summer months (July and August)

GUARANTEE CLAUSES

The product is guaranteed for a period of 24 (twenty-four) months from the date of purchase. Warranty means repairing or replacing equipment that is defective in the sales contract (and generally product information), the warranty is free of charge and excludes shipping costs for the Consumer.

The warranty is valid only if this warranty certificate, completed in all its parts by the buyer and accompanied by a valid proof of purchase (copy of the invoice or tax receipt for the consumer), is presented to the Of the request for intervention. The non-compliant product must be returned to the original packaging, complete with all accessories.

The serial number on the product must not be erased or made unreadable, since the warranty is invalid.

The warranty does not apply in the case of damage caused by improper use, use or installation that does not comply with the instructions given, tampering, product or serial numbering, accidental or negligent damage to the buyer with particular reference to the outside parts. It also does not apply in case of faults due to connections of the device at voltages other than those indicated or sudden changes in the mains voltage to which the appliance is connected, as well as in case of faults caused by liquid infiltration, fire,



discharges Inductive / electrostatic or discharge caused by lightning, overvoltages or other phenomena outside the device.

Warranty includes parts subject to wear after use, batteries when supplied, connectors and connectors, connectors, external parts and plastic supports, which do not have manufacturing defects.

They are excluded from the warranty: periodic checks, software updates, settings, maintenance.

After the warranty period has expired, the assistance will be charged by charging the replaced parts, labor and transport costs, according to the rates in force.

The guarantee is provided by: FULGOR SERVICE snc., Via Caduti del lavoro 58, 19021 Arcola - La Spezia.

For each dispute, the Forum of La Spezia will have sole jurisdiction.

CONSUMER DATA

Fill in every part and join the product. In the case of warranty, please always enclose a copy of the valid **proof of purchase** and send the product to the following address: FULGOR SERVICE snc., Via Caduti del lavoro 58, 19021 Arcola La Spezia or fax 01 87 952326.

Surname _____	Name _____
Parish/Religious Institute/other _____	
Street _____	
Zip Code _____	City _____
Prov _____	
Tax code and VAT _____	

PRODUCT DATA

MODEL _____	SERIAL NUMBER _____	FREQ.MHz _____
DATE OF PURCHASE ___ / ___ / ___	N. INVOICE _____	RESELLER _____



Information pursuant to Legislative Decree no. 196 of 2003 ("Personal Data Protection Code")**Dear Customer,**

We inform you that FULGOR SERVICE, pursuant to art. 13 of Legislative Decree 196/2003, will process your data provided by you in compliance with the legislation on the protection of the processing of personal data. The disclosure of the data is optional but any refusal to provide them will result in the impossibility of performing the obligations arising out of the repair service of which you are a party (Article 13, paragraph 1, letter C, Legislative Decree 196 of 2003). The personal data you provide is collected by electronic means and processed, including by means of electronic means, directly and / or through delegated third parties (repair and delivery company) for the following purposes:

- purposes related to the execution of the service and the management of the repair and return of the products sent for repair.

In any case, your data will not be disclosed (if not to a repair or redemption company) or sold to third parties. Within FULGOR SERVICE the data can only be acquired by persons specifically assigned to the Information Systems, Administration and Accounting, Customer Service departments.

According to art. 7 of Legislative Decree 196/2003 You have the right, at any time, to obtain from the Data Manager the information on the processing of your data, the manner and purpose and the logic applied to it.

The Data Controller is the legal representative of FULGOR SERVICE snc., Via Caduti del lavoro 58, 19021 Arcola - La Spezia. www.fulgorservice.it

Date _____

signature _____

Stamp and signature of the reseller



The symbol of a jar of a trash trimmed by a cross indicates that the product should not be disposed of with other household waste at the end of the life cycle, but be collected separately. In order to avoid any damage to the environment and human health due to the presence of hazardous substances, you are encouraged to give such waste to the distributor / retailer when purchasing a new product or by handing over to designated collection centers By local authorities. Penalties are provided for abusive disposal of these products.





www.fulgorservice.it



Features can be modified without any notice

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